

# The Water Industry



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### **Water Utilities**

- Water
  - The only utility you ingest
- Division of Water and Audits
  - Health and Safety is an integral part of our Cost-of-Service ratemaking
- Topics
  - Ratemaking
  - Hartwell Decision
  - Water Quality Standards
  - General Order No. 103-A
  - Water Action Plan





### Ratemaking

- Smaller utilities (< 10,000 service connections)</li>
  - DWA processes all general rate increase requests
- Thorough System Evaluation
  - Service quality outages, pressure, complaints
  - Leaks
  - Water treatment
  - Water quality standards
    - Division of Drinking Water SWRCB
- Larger utilities
  - Water Quality Expert assigned in GRC proceeding
  - Report / Testimony





### **Hartwell Decision**

- 2002 California Supreme Court Decision
  - Hartwell Corporation et al v. the Superior Court of Ventura County
- Findings
  - PU Code 1759 precludes superior court intervention in CPUC official duties.
  - Legislature vested the CPUC with ...powers to ensure the health, safety, and availability of the public's drinking water.
  - CPUC has the authority to enforce water quality standards.
  - CPUC continues to exercise its jurisdiction to regulate drinking water quality.





# Water Quality Standards

- Drinking Water Quality Standards
  - Division of Drinking Water, SWRCB (formerly with DPH)
- Maximum Contaminant Levels (MCLs)
  - Primary
    - Federal EPA / Division of Drinking Water
    - 82 contaminants v. 92 contaminants
  - Secondary
    - · Title 22 California Code
- Contaminants of interest
  - Arsenic
  - Nitrates
  - Hexavalent Chromium
  - Perchlorate





### **GO 103-A**

- Standards for the design, construction, location, maintenance and operation of water and wastewater utilities;
  - Water Quality and Supply
  - Service and Repair standards
  - Fire Protection Standards
  - Pressure Standards
  - Customer Service and Reporting
    - Telephone
    - Billing
    - Meter reading





# Water Action (Safety) Plan

- First adopted in 2005, updated in 2010
- Principles
  - Safe, high quality water
  - Highly reliable water supplies
  - Efficient use of water
  - Reasonable rates and viable utilities
- Objectives
  - Maintain highest standards of water quality
  - Promote Water infrastructure investment
  - Strengthen water conservation programs
  - Streamline decision making
  - Rates that balance investment, conservation, and affordability
  - Assist low-income ratepayers

